

DEBARMENT NOTICE

Whereas there is a complaint of unethical conduct against Clinic of Mr. Franz Saur, Orthopaide-Technik at Prinzregentenstr. 54, Munich.


2. Whereas the complainant had informed that they have visited the clinic of Mr. Franz Saur for the fitment of a cast as the suggested cast had caused discomfort to the patient. However, the staff at the clinic, instead of addressing the concerns of the patient, was extremely rude with the patient and the person accompanying the patient. The Clinic insisted on payment in cash and restrained the movement of the complainant and accompanying person till their demand was met.

3. Whereas the act of restraining free movement of complainant is a clear violation of international law. This is a case of wrongful restraint and holding hostage a patient under treatment, which carries civil and criminal liabilities. It appears that the clinic had some ulterior motives for wrongful restraint of the patient against free will.

4. Whereas the authorised representative of the clinic was given two opportunities to present the case before the Committee constituted by the Consulate General of India, Munich.

5. Whereas in spite of giving two opportunities to present the case, nobody from the clinic turned up on both the occasions. It appears that the Clinic had nothing to say about their conduct and behaviour. The Clinic staff had tried to restrain the movement of the complainant and this is an unethical conduct, security risk and clear violation of the international law.

6. And, therefore, in view of the above, Mr. Franz Saur, Orthopaide-Technik at Prinzregentenstr. 54, Munich and other members of his Clinic are debarred from carrying out any activities with the Consulate General of India, Munich for two years.


(Harvinder Singh)
Acting Consul General
10 Sept' 2021

Copy to:

Mr. Franz Saur, Orthopaide-Technik at Prinzregentenstr. 54, Munich

Copy for information to:

1. Under Secretary (GA), Ministry of External Affairs, New Delhi
2. Head of Chancery, Embassy of India, Berlin
3. Consulate General of India in Frankfurt and Hamburg.