

Frequently asked Questions for Indian Nationals in South Germany as on 18.04.2020

Medical:

1. I am afraid that I have symptoms of COVID-19. I have called the hotline. Since they speak only in German, I could not communicate with them. I am worried.

If you have COVID-19 symptoms, contact a local doctor (general practitioner) over the phone. Germany has set up COVID hotlines where you can call if advised by your local doctor. For details, please see <https://www.bundesregierung.de/breg-de/themen/coronavirus/ausbreitung-coronavirus-1730756> and www.116117.de. You can also call your medical insurance company and get more details. You may also seek assistance from Indian community associations at or near your location. If you are unable to get assistance, please call the Consulate General of India in Munich at +49-151-17662009.

2. What should be done if a coronavirus infection is suspected? What are the symptoms?

Persons who have had personal contact with someone confirmed as carrying COVID-19 should immediately, and irrespective of symptoms, contact their competent health office, get in touch with the doctor or call 116117 – and stay at home. A coronavirus infection causes flu-like symptoms such as dry cough, fever, a runny nose and fatigue. There have also been reports of difficulties breathing, an itchy throat, headaches, joint pains, nausea, diarrhoea and shivering.

Accommodation

3. I am a student in Germany. I have completed my studies in Germany and want to go back to India. Since I have terminated my rental contract and the travel restriction in place, I have no place to stay. Can you arrange accommodation?

Please make alternative arrangements. The International Office and Studentenwerk of every university is accommodating the requests for extension of stay at student hostels. Also, please be in touch with the Indian Students Association of your university for further help. A list of

associations along with contact details has been posted on the Facebook page of the Embassy of India, Berlin.

4. I am a tourist or on a business trip. I got stuck and I cannot find an accommodation in the city where I am now staying. Can the Consulate help me?

As far as accommodation is concerned, please make alternative arrangements. Do reach out to the Indian associations in and around your place. A list of Indian associations along with contact details has been posted on the Facebook page Embassy of India Berlin.

5. My hotel is threatening to throw us out, what can we do?

Government of Bavaria and Government of Baden-Wurtemberg have advised Hotels to provide accommodation to foreign nationals stranded in South Germany. You can also refer to resources for travelers on <https://www.integrationsbeauftragte.de/ib-de/service/fragen-und-antworten/1731242-1731242?id=01-Intro-en>. However, If you require urgent consular assistance, please contact our consular helplines on +49-151-17662009 or email us at cons.munich@mea.gov.in You should ask your hotel to provide alternative accommodation, or get in touch with Indian community association near you.

How can I extend my Visa?

6. I am a student in Munich and my visa is expiring. How can I extend my visa?

Please check the link of Ausländerbehörde [Bundesamt für Migration und Flüchtlinge - Ausländerbehörden](#) for the service center closest to you.

7. My parents are on a visitor visa in Germany. Their stay of 90 days is about to end. How can I extend their visa?

Immigration Offices in Germany are offering visa extension for all short term as well as long term visitors. Please Check the website Ausländerbehörde [Bundesamt für Migration und Flüchtlinge - Ausländerbehörden](#) for the service center closest to you and follow their instructions. Since all the offices are closed for public dealings, you may get in touch with them via email or telephone.

8. I am a student at a German University. My spouse came to visit me on 7.03.2020 from India on a tourist visa, valid until 12.04.2020. Kindly let us know how to proceed in this case?

There is a travel restriction to India in place till 03.05.2020 and the Government of India has implemented a full lock down in India. For extension of tourist visa for your spouse, you will need to contact the concerned Ausländerbehörde of your area. We understand that, if the Ausländerbehörde are not doing public dealings, they are processing applications by email/post in many cases. Please contact them for more information. To locate the office nearest to you, please click [Ausländerbehörde Bundesamt für Migration und Flüchtlinge - Ausländerbehörden](#) for the service center closest to you.

9. Currently I am in Bavaria/Baden Württemberg on a business visit. I arrived here on 15.02.2020 and my return flight tickets are from 27.03.2020 from Frankfurt to Mumbai via Abu Dhabi. My visa is valid till 11.04.2020, but duration of stay has been given 42 days on Visa. Will it be a problem, if I postpone my journey?

There is a travel restriction to India in place till 03.05.2020 and the Government of India has implemented a full lock down in India. For extension of tourist visa, you will need to contact the Ausländerbehörde [Bundesamt für Migration und Flüchtlinge - Ausländerbehörden](#) for the service center closest to you. We understand that, if the Ausländerbehörde are not doing public dealings, they are processing applications by email/post in many cases. Please contact them for more information.

Flights:

10. What is the Consulate General of India in Munich doing to set up evacuation flights?

As per circular No 4/1/2020-IR issued by Director General of Civil Aviation dated 14.04.2020, all scheduled international commercial passenger services shall remain closed till 1830 hours GMT of 03.05.2020. Measures have been taken by Government of India, State/Union Territory Governments and State/Union Territory Authorities for containment of COVID-19 epidemic in the country.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

11. What is the likely timescale for evacuation flights to commence?

At present there is no evacuation plan for Indian nationals in South Germany, known to us.

The current lock down on both domestic and international passenger flights is till 03 May, 2020. A decision to restart the flights after this period remains to be taken.

The Consulate General of India Munich would keep Indian nationals updated on travel restrictions through our website as well as social media handles.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

12. Will international flights resume on 03.05.2020 as per the restrictions imposed by the Government of India?

Indian nationals must have been listening and watching news items regarding the Corona Global Pandemic situation around the world and must be aware of the lockdown in India. The Coronavirus is spreading at such a rapid pace that despite all the preparations and efforts, countries around the world are finding it hard to manage the crisis. At present, the effort of the Global community is to contain and control the COVID-19 pandemic. Indian nationals are requested to appreciate the unprecedented situation and follow updates from the Embassy of India in Berlin and Consulate General of India on the travel restrictions.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

13. I am a student at a University in South Germany. My university lectures have been cancelled. I want to go to India.

There is a travel restriction to India in place till 03.05.2020. To contain and control the COVID-19 pandemic, the Government of India has announced a full lock down in India. We appreciate your patience and suggest that you avoid non-essential travel.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

14. I have booked a ticket for India on 03.04.2020. Can I travel to India on the particular date?

There is a travel restriction to India in place till 03.05.2020 and the Government of India has announced a full lock down in India. Keep on checking the social media handles of the Consulate General of India for regular updates on travel restrictions. Do not finalize or make flight bookings until restrictions for travel to India are lifted.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

15. My father/mother is on a visitor visa and is staying with me. He/she has a scheduled operation in India. Can we travel to India?

There is a travel restriction to India in place till 03.05.2020 and the Government of India has announced a full lock down in India. Keep on checking the social media handles of the Consulate General of India for regular updates on travel restrictions. Do not finalize or make flight bookings until restrictions for travel to India are lifted. You may apply for an extension of visa. Please see the section on visa extensions for details.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

16. I am a masters student at a German University. I would like to know are there any provisions for Indians students to travel back to India in this corona crisis? As the number of cases are largely increasing all over Germany, particularly in Baden Württemberg and also in the city of my residence, our parents are worried about the same and want us to come back

to India. Please let us know when the flights will be resumed. Are there any emergency flights that can be arranged for us during these days and whether the flights would be operating from 04.05.2020 onwards.

There is a travel restriction to India in place till 03.05.2020 and the Government of India has announced a full lock down in India. Keep on checking the social media handles of the Consulate General of India for regular updates on travel restrictions. Do not finalize or make flight bookings until restrictions for travel to India are lifted. There are at present no emergency flights/no evacuation from Germany. At present, the effort of the Global community is to contain and control the COVID-19 pandemic. Indian nationals are requested to appreciate the unprecedented situation

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

17. I'm living in Munich for some time. My close family relative is terminally ill and the doctors in India have advised that she has a few days to weeks left. Kindly advise when would be possible to travel to India

We are sorry to hear of your family emergency. There is a travel restriction to India in place till 03.05.2020 and the Government of India has announced a full lock down in India. You would have to wait for the restrictions on flights to be lifted in order for you and family to fly back. It is important that you and your family remain safe and strong in such circumstances.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

18. There is no information on available flights on airline websites for April and May 2020. What to do? Can we travel now?

There is a travel restriction to India in place till 03.05.2020 and the Government of India has announced a full lock down in India. Keep on checking the social media handles of the Consulate General of India for regular updates on travel restrictions. You can contact the airline for more

information about your flight. However, it is advised not to finalize or make flight bookings until travel restrictions are lifted.

If you wish to leave your contacts with the Consulate General of India for further updates, please provide information in the form <https://forms.gle/jZvexK7xUGyoNJJJa6>

Quarantine:

19. I have been staying in Munich for a year. I am pregnant and have a plan to travel to Bangalore in April for my delivery which is in June 2020. Could you please clarify below points: (i) Will I be quarantined in India for 14 days or self quarantine at home due to my pregnancy. (ii) If flights are not available, will there be any airlift for which I can register in the coming days.

There is a travel restriction to India in place till 03.05.2020 and the Government of India has implemented a full lock down in India. Do follow the Consulate General of India, Munich website, Facebook page (India in Munich), twitter handle (@cgmunich) and updates from the Indian Bureau of Immigration. It is suggested that you should finalize any travel plans and flight bookings after confirmation of resumption of air travel to India. As per current advisories, you would be subjected to mandatory 14 day quarantine on your return to India, whenever the travel restrictions are eased. The decision on the place of quarantine would be taken by authorities in India.

Passports:

20. My passport is expiring by the end of April 2020. I have filled out forms online and want to submit the documents personally.

The public dealings of the Consular Wing of the Consulate General of India has been suspended. Please send your queries to the email id: cons.munich@mea.gov.in

21. My passport application is with the Consulate General of India but I am yet to receive any feedback. When should I expect my passport to be re-issued?

Kindly note that the Consulate is working on limited staff due to coronavirus pandemic. We would do our best to expedite the consular services. If you have an emergency situation, do contact our helpline on +49-151-17662009.

Panic/Anxiety/Uncertainty:

22. I am feeling alone/bored.

We would suggest that you may remain in close contact with the Indian Students Association in your university. A list of associations along with contact details has been posted on the Facebook page of the Embassy of India in Berlin <https://indianembassyberlin.gov.in>. You may continue to check the Social Media handles of the Embassy/Consulate for regular updates on travel restrictions.

Return of Long Term Visa Holder to Germany

23. I am an Indian national currently in India. I hold a resident visa in Germany and want to return to my home. When are flights likely to resume?

There is a travel restriction to India in place till 03.05.2020 and the Government of India has announced a full lock down in India. Keep on checking the social media handles of the Consulate General of India for regular updates on travel restrictions. You can contact the airline for more information about your flight. However, it is advised not to finalize or make flight bookings until travel restrictions are lifted. You may also get in touch with German Embassy/Consulates in India regarding any flight approved by the Director General of Civil Aviation.

24. Indians - can they travel to Germany now?

Non EU nationals who have a permanent residence or blue card can travel to Germany. However, there are currently no inbound or outbound flights to/from India. Due to the lockdown, we expect the travel ban to continue.

Return of German Nationals to Germany

25. Queries related to German nationals leaving India

Please contact the German Embassy in India for more information.

My Problem Remains Unresolved

26. I didn't get a response to my email I sent to the cons.munich@mea.gov.in inbox?

If you are not getting a reply from cons.munich@mea.gov.in or are not happy with the response, you can send a mail to the Consul General of India Email: cg.munich@mea.gov.in. If you feel that your query has a larger question affecting welfare of all Indian nationals in Germany, you may write to the Embassy of India in Berlin at mincons.berlin@mea.gov.in. If your issue still remains unresolved, you may contact the COVID19 Cell in Ministry of External Affairs, New Delhi on the following:

Ministry of External Affairs

COVID-19 Control Room

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